

Model Elizabeth Whitefield End-of-Life Options Act Hospice Policy & Procedures

[Name of institution]

Administrative Policies and Operating Procedures

Section: Patient Care Services

Policy Title: End-of-Life Care
Organization Wide

Section: Medical Aid in Dying

PURPOSE

The Elizabeth Whitefield End-of-Life Options Act (the “Act”) allows terminally ill, mentally capable adult New Mexico residents (18 years or older) with a prognosis of six months or less the option to request medication from a qualified and willing health care provider that they can choose to self-administer to shorten their dying process and bring about a peaceful death. _____

POLICY

[Name of institution] reaffirms a basic element of the hospice philosophy that states that because dying is a natural process, hospice neither seeks to hasten nor postpone death. [Name of institution] acknowledges that there may be hospice patients who will wish to avail themselves of their legal right to pursue medical aid-in-dying as their end-of-life option and [name of institution] will not abandon these patients or their families.

It is the mission of [name of institution] to meet the needs of patients and families in a way that honors how people want to live their final months or days. [Name of institution] is ready to discuss and support end-of-life decisions with our patients while being sensitive to individual values and/or belief systems.

Patients requesting medication for medical aid in dying must satisfy all of the requirements of the Act in order to obtain a prescription for the medication. [Name of institution], acknowledging the legal right of qualified patients to exercise this choice, supports patients in completing the requirements of the Act so that the patient may self-administer the medication and end his or her life as the law intends, “in a humane and dignified manner.”

Patients who inquire about the option of securing the medical aid-in-dying drug will be asked to contact their health care provider [or will be referred to the [name of institution] medical director]. [Name of institution] will continue to provide standard hospice services to patients, regardless of their stated interest or intent in pursuing their legal right.

[Name of institution] permits hospice healthcare providers, pharmacists and other staff and volunteers to participate in the Act if they so choose and permits other [name of institution] staff and volunteers to treat patients in the same manner as all other patients.

Staff and volunteers who are morally or ethically opposed to medical aid in dying will have the option of transferring care responsibilities to other staff if their patient states an intent to pursue medical aid in dying.

If applicable, [name of institution] permits the self-administration and ingestion of medication for medical aid in dying, under the Act, in its facilities. Under the Act, any person may assist in preparing the medication, but the patient must self-administer the medication.

[Name of Institution] shall honor New Mexico state law and shall honor our hospice patients' wishes regarding end of life. No patient will be denied medical care or treatment because of the patient's participation under the Act. We will continue to provide quality end-of-life care, symptom management and services to patients and families with the goal of providing excellent patient care, safe and comfortable dying and positive life closure.

[Name of institution] provides procedures for staff involvement in discussions around requesting medical aid-in-dying medication under the Act;

- hospice support for patients who choose to pursue the Act;
- staff presence, if requested, when patients ingest medication;
- hospice responsibilities following death;
- documentation standards around discussions and patient requests for medical aid-in-dying medication;
- staff conscientious objections.

While recognizing that the request for medical aid-in-dying medication is a discussion between a patient and their health care provider, hospice staff will provide information, resources and support to patients who are exploring this option.

Procedures

1. As is customary, [name of institution] will explore and evaluate patients' statements related to all end-of-life options, including medical aid in dying if they arise during intake and/or routine visits.

2. If patient or family members make an inquiry about seeking medication for medical aid in dying, [name of institution] will respond to inquiries or requests for information and refer them to their health care provider or the medical director, who may act as a prescribing provider.
3. Staff or volunteers who are aware that a patient is considering requesting medication for medical aid in dying will notify the appropriate designated staff (e.g.-Registered Nurse Case Manager and the Director of Hospice Care Services).
4. Patients who verbalize this intent will be informed that this information will be shared with the hospice team for appropriate support.
5. Staff and volunteers working with a patient/family who has verbalized an interest in this end-of-life option will document all discussions with patient, family, other team members, and any other person who may be involved with the patient. This documentation will become part of the patient's permanent medical record.
6. During Case Conference, or as needed, the interdisciplinary group will examine the patient's reasons for considering medical aid in dying and discuss how to address these issues with the patient without attempting to interfere with the patient's decisions.
7. Staff having contact with such patients will consult with and be supported on an ongoing basis.
8. If the patient chooses to pursue medical aid in dying as an option, the patient/family will be informed of the role of [name of institution] regarding participation in the law, that is, [name of institution] will continue to serve the patient and family; will offer customary hospice services, and seek to meet not only the physical needs of the patient/family, but the emotional, social, and spiritual needs as well.
9. The Medical Director may serve, if he or she chooses, as the prescribing provider as defined in the Act.
10. As is customary, bereavement support will be available to all families.
11. [Name of institution] Ethics Committee will meet, as needed, to review cases involving medical aid in dying and to review our [Patient End of Life] policies and procedures. The Committee will also meet at the request of staff to discuss any concerns, to review an individual case, or to review any and/or all of our [End-of-life Choice] policies.
12. [Name of institution] will not administer the medication for medical aid-in-dying.

Staff Roles

Procedure

1. It is the responsibility of [name of institution] staff to educate and inform patients and families regarding all end-of-life options and care when patients ask.
2. At time of admission, [name of institution] staff will inform patients about their rights under the Act, as well as our policy to continue to provide standard hospice services to patients regardless of their stated interest or intent in pursuing this legal right.
3. This information will be contained in a Patient Information sheet regarding the Act which will be included in all Admission packets.
4. If a patient indicates their intention to participate in the Act, the interdisciplinary team, including the person's provider and/or Medical Director, should work to identify the factors contributing to the person's desire for medical aid in dying and to try to address them as part of the Care Plan.
5. If a patient obtains a medical aid-in-dying prescription, staff will continue to provide standard hospice services.
6. [Name of institution] staff can respectfully ask their supervisor to transfer patients who are considering or have obtained medical aid-in-dying medication to another staff person without any fear of discipline or retaliation.
7. If upon arriving at a patient's home, a staff member discovers that a patient who had not divulged their intention to utilize the Act is in the process of or has taken the medical aid-in-dying prescription, you may leave the premises but must notify your supervisor immediately. If you arrive at a patient's home and find that the person has taken the medication and has died, you are to provide your professional services as in any other case and initiate the usual bereavement follow-up with the family/significant other(s).

Patient Discussions

Procedure

Patients may want to discuss the option of the Act with staff. [Name of institution] staff will respond to patient questions or statements regarding the end-of-life option with respect and compassion. Staff should inquire about the patient's concerns, fears, symptoms, etc. to encourage deeper exploration, to identify the patient's experience and priorities, with the goal to improve patient care.

Patients who are requesting further information or who are seriously considering making a request for medical aid-in-dying medications should be advised of the need to begin the process by speaking to their provider [or the Medical Director] and start reviewing the Act forms with the patient.

Staff will:

1. Notify the appropriate staff (Registered Nurse Case Manager and Director of Hospice Care Services) of the patient's inquiry, along with patient name, medical ID, and a brief summary of the contact.
2. Notify other involved members of the interdisciplinary team on a need-to-know basis; all staff will be respectful of patient's privacy.
3. Obtain patient permission prior to any communication with a patient's family members or others. While it is recommended that patients inform their families of their wishes around obtaining medical aid-in-dying medication, patients are not legally required to inform their families or caregivers of their wishes.

Care of Patients Who Pursue Obtaining Medical Aid-in-Dying Medications

Procedure

[Name of institution] staff will respect the patient's decision; continue to provide care as indicated by the patient's physical, emotional, and spiritual needs; communicate and coordinate, as needed, with the designated staff (Registered Nurse Case Manager and Director of Hospice Care Services).

Prior to the patient ingesting the medical aid-in-dying medication and while continuing to provide any usual hospice care, staff will assist with the following routine hospice care standards:

1. Ensuring the patient's NM MOST form is complete and in the home.
2. Making funeral arrangements, including discussion of disposition of remains, if needed.
3. Encouraging the patient to complete any other end-of-life arrangements.
4. Instructing caregivers around time of death and contacting hospice at time of death.
5. Identifying next of kin who are to be notified of death if they will not be in attendance.
6. Providing patient and family members or other caregivers with information around safe disposal of medications.
7. Complete any additional documentation needed in patient's chart, i.e. non-clinical notes, end-of-life notes, etc.
8. If patient dies without self-administering the medical aid-in-dying medication and these medications are in the home, staff will collect and dispose of the medications according to established procedure [or assess for safety and provide information around safe disposal of medications].

Staff Presence at Time of Patient Deaths

Procedure

The [name of institution] staff may be present at the time of death to provide emotional support for the patient, family, and others in attendance, only under the following circumstances:

- the patient specifically requests staff presence. No staff member shall assist the patient in the administration of medical aid-in-dying medications. This is not intended to prohibit the provision of appropriate comfort measures, even if such measures, such as symptom management for pain or nausea, have the consequence of hastening death;
- staff member can be present in the home or with patient while medication is taken;
- staff member discusses patient request for presence at time of death with the appropriate or designated staff (Registered Nurse Case Manager and Director of Hospice Care Services) in a timely fashion and receives approval prior to agreeing to attend patient's death. This discussion should include planning for staff to inform the family that they may not remain in the home until patient dies if the dying process is prolonged;
- staff member can assist with the preparation of medication, if requested;
- staff presence is to meet the needs of the patient and family; (designated staff) will consult with the (designated staff) prior to approving staff presence (staff may be required to have another clinician accompany them);
- the patient will be self-administering the medication in a private home, property, or residence, i.e. not a public place;
- patient is planning to self-administer medication during the staff member's normal work time; we will encourage that the patient also have another adult present in addition to staff;
- the visit is treated like any other end-of-life visit in which symptom management and comfort are the focus. Staff member is not expected to remain in the home until the patient's death, as there will be considerable time variations between the time that a patient ingests medication until the time of death.

On-call and time of death instructions visit standards

Procedure

Time of death visits will be handled according to normal procedures with on-call staff making a determination according to the individual family needs and specific circumstances.

- Hospice staff will inform on-call if they are aware that the patient is planning to ingest medical aid-in-dying medication during on-call hours.
- Time of death voicemail announcement to staff will not list information related to the Act.
- Time of death calls to coroners, which are rarely required, will list patient's underlying illness as cause of death.

Specific medical record issues related to patients making requests for end-of-life medications

Procedure

Staff will document discussions with patients requesting information about the Act or who are pursuing medical aid-in-dying medications including:

1. Case communication note indicating notification to designated/appropriate staff. (RNCM and DHCS)
2. Medications dispensed under the Act.
3. Documentation in notes that medical aid-in-dying medications have been dispensed and are in the patient's home.
4. Staff presence at time of death will be documented in routine visit and/or death notes as with any hospice death.
5. Documentation at time of death visit should include:
 - a) healthcare professional/staff presence
 - b) time of death
 - c) bereavement concerns

Reporting a Death

The [name of institution] will report a patient's cause of death after ingesting medical aid-in-dying medications as the patient's underlying hospice diagnosis. We do not report medical aid in dying or the Act as cause of death.

Procedure

1. The underlying terminal disease must be listed as the cause of death.
2. The manner of death must be marked as "Natural."
3. The cause of death section may not contain any language that indicates that the Elizabeth Whitefield End-of-Life Options Act was used, such as:
 - a. Suicide
 - b. Assisted suicide
 - c. Physician-assisted suicide
 - d. Death with Dignity
 - e. Mercy killing
 - f. Euthanasia
 - g. Medication

Conscientious Objections and Personal Responsibility Related to Patients Requesting Medical Aid-in-Dying Medications

Procedure

The [name of institution] management team and staff recognize that each staff member will need to thoughtfully consider whether it is within their own ability, values, and beliefs to provide care for patients who are requesting medical aid-in-dying medications.

It is not the intent of the management team to assume staff involvement. It is the staff member's responsibility to inform appropriate staff (their Administrator or Director of Hospice Care Services) of concerns or reluctance around caring for patients who are requesting medical aid-in-dying medications, including discussions and requests for information.

The Director of Hospice Care Services and Registered Nurse Case Managers will be responsible for assessing and, if needed, re-assigning staff to ensure excellent patient care.

1. Caregivers should think about and discuss this issue in order to clarify their personal and professional understanding of the ramifications of the Act. Education and training on the Act will be available on an as-needed basis.
2. [Name of institution] staff may never coerce or exert undue influence on a patient with respect to these issues.
3. If at any time you do not desire to continue to provide care to a person because their decision to participate in the Act conflicts with your personal values, please inform the patient's designated staff (Registered Nurse Case Manager and Director of Hospice Services) and they will identify a staff member who can provide the necessary care.